

HOTEL SERVICES

Necessities

Did you forget toothpaste? Your phone charger? We've got your necessities. Just ask the Host for the list of on-site necessities you can buy, borrow or enjoy for free.

Guest Requests

Need assistance?



Dial Ext. 33 for Operator's assistance

Ice Machine

Please contact the Host and they will be happy to assist you with your request.

Package Deliveries

Keeping in touch is important when you're on the road. Any packages you receive will be waiting for you at the Front Desk.

Housekeeping

Providing clean and comfortable environment for our guests and colleagues is always a priority at Royal Canaan Nairobi Hotel. Guided by our purpose of care and ability to adapt to the evolving preferences of guests, we're giving you the ability to choose the housekeeping services and amenities you'd like to receive during your stay.

If you choose not to select your preferences, full housekeeping cleaning will be provided every other day of your stay.



Dial Ext. 66 for Operator's assistance.